

PLACES TO CONTACT FOR HEALTH INSURANCE IN ONTARIO COUNTY

A. MEDICAID; FAMILY HEALTH PLUS; MEDICARE SAVINGS PROGRAM; FAMILY PLANNING BENEFIT PROGRAM: Persons of any age.

1. Main office: Ontario County Department of Social Services, 3010 County Complex Dr., Canandaigua, NY 14424. Phone (585) 396-4060. Toll free 1-877-814-6907.
2. Satellite office: 83 Seneca St., Geneva, New York 14456. Phone (315) 789-1767. Toll free 1-877-542-8938. Medicaid staff is available Monday, Wednesday or Friday 8:30 AM to 5:00 PM.

B. MEDICAID and FAMILY HEALTH PLUS for persons under the age of 65; CHILD HEALTH PLUS for children under the age of 19. You can apply with a Facilitated Enroller. There are three agencies in Ontario County that have day, night and weekend appointments.

1. Ontario County Facilitated Enrollment Outreach Program, Human Services Facility, 3010 County Complex Dr., Canandaigua, NY 144424. Phone toll free 1-800-346-2211. A Facilitated Enroller sees applicants in Canandaigua, Geneva and Clifton Springs at different times during the week.
2. Thompson Health, FF Thompson Hospital, 3150 West St., Suite 211, Canandaigua, New York 14424. Phone (585) 396-6463. Toll free 1-888-758-7658. Facilitated Enrollers will see persons in Canandaigua.
3. Blue Cross/Blue Shield, 165 Court St., Rochester, NY 14647. Phone 1-800-716-4885. Call to see if they have a current site in Ontario County. They have a site at the Finger Lakes Medical Associates, 200 North St., Geneva. Phone 315-787-5100.
4. Fidelis Care, 1250 Pittsford Victor Rd., Building 200, Suite 170, Pittsford, NY 14534. Phone toll free 1-888-343-3547. They have two sites in Geneva.

C. PRESUMPTIVE MEDICAID for children under the age of 19: Medicaid coverage will begin immediately once the family is found eligible after a short financial screening is done by a Qualified Entity. Coverage will continue until an ongoing determination of eligibility is made by the local Department of Social Services. The Qualified Entity in Ontario County is:

1. Geneva Community Health, 601-B Washington St., Geneva, NY 14456. Phone (315) 381-8444

D. PREGNANT WOMEN can apply for Medicaid through a MOMS provider for presumptive Medicaid coverage which will begin paying for the pregnant woman's medical bills as soon as she applies if she is within certain income guidelines.

1. Ontario County Public Health, 3019 County Complex Dr., Canandaigua, New York 14424. Phone (585) 396-4343. Toll free 1-800-299-2995.
2. Planned Parenthood of the Rochester Syracuse Region, Inc., 15 Lafayette Ave., Canandaigua, NY 14424. Phone (585) 396-9270. Toll free 1-866-600-6886.

E. FAMILY PLANNING BENEFIT PROGRAM: Persons between the ages of 10 and 65 can apply for family planning services under the Family Planning Benefit Program at:

1. Planned Parenthood of the Rochester Syracuse Region, Inc., 15 Lafayette Ave., Canandaigua, NY 14424. Phone (585) 396-9270. Toll free 1-866-600-6886.
2. Geneva Community Health, 601-B Washington St., Geneva, NY 14456. Phone 315-381-8444.

All programs have certain income and/or resource guidelines. You can find out what those guidelines are by calling the phone numbers shown after each program.