



## **New York Sheriff's VICTIM HOTLINE**

1-888-VINE-4-NY (1-888-846-3469)

**Statewide victim assistance and  
notification 24 hours a day.**

### **A Message from the Sheriffs of New York**

Many victims live in fear that the criminal offender who victimized them may someday return to do so again. For these victims and their families and friends, it is important to know if that offender is incarcerated in a correctional facility - and to know if and when that offender is released from custody.

It has often been difficult for a victim to obtain timely and accurate information about an offender's custody status - information so important to the victim's peace of mind. That is why the Sheriffs across the State of New York are pleased to implement the Sheriffs' VICTIM HOTLINE. Now with just one toll-free phone call, a citizen can immediately learn the custody status of any offender housed in any of New York's county jails or other county correctional facilities.

In addition to providing custody status information to callers, the Sheriffs' VICTIM HOTLINE also has an automatic notification feature. Any victim may register with the Sheriffs' VICTIM HOTLINE to be automatically notified if an offender's custody status should change. This feature eliminates the need for a victim to constantly call the Sheriffs' VICTIM HOTLINE to verify the offender's status.

### **What will the New York Sheriffs' VICTIM HOTLINE do for me?**

The New York Sheriffs' VICTIM HOTLINE will tell you if an offender is in jail or prison in the State of New York and will give you other important custody information. The VICTIM HOTLINE will also let you leave a phone number where you want to be notified when that offender is released, transferred, or escapes.

### **What do I need to do?**

HOTLINE will tell you the custody status of the offender.

2. If the offender **is** in custody, you can leave a phone number where you want to be notified when there is a change in the offender's custody status. Enter the area code and phone number, followed by the pound (#) key.

3. When the VICTIM HOTLINE asks, make up and enter a four-digit Personal Identification Number (PIN) code that will be easy for you to remember. The New York Sheriffs' VICTIM HOTLINE will ask for the PIN code when it calls you.

4. When the New York Sheriffs' VICTIM HOTLINE calls, listen to the message, then enter you PIN when asked. Entering the PIN lets the VICTIM HOTLINE know that **you** got the call.

**1-888-846-3469**

DO NOT DEPEND SOLELY ON THE SHERIFFS' VICTIM HOTLINE, OR ANY OTHER SINGLE PROGRAM, FOR YOUR PROTECTION. MAKE THE NEW YORK SHERIFFS' VICTIM HOTLINE **PART** OF YOUR SAFETY PLAN.