

Ontario County wants to be sure public transportation services best meet your needs and expectations. Please tell us your experience with CATS bus service and how we might improve the service to make it more useful to you and your community. We would appreciate you taking a few minutes to complete the following survey. Please return it to Ontario County Planning Department by August 15, 2009.



Mail to: CATS Survey  
c/o Ontario County Planning Department  
20 Ontario Street  
Canandaigua, NY 14424

If you have any questions about the survey, please call (585) 396-4455. For more information visit:

<http://www.co.ontario.ny.us/planning>

Fax to: (585) 393-2960

Thank you for your help.

**1. Which of the following best describes the location of the nearest bus service to your home?**

- 1 I can walk to a bus route in 5 minutes or less.
- 2 I can walk to a bus route, but it takes around 10 minutes.
- 3 There is a bus route near to my home, but it is too far to walk to.
- 4 I don't have a bus route near my house.
- 5 Not Sure

**2. How many times have you used Ontario County Transit (CATS) in the past month?**

- 1 Once
- 2 1 or 2 times
- 3 More than 3 times
- 4 Not in the past month
- 5 Never/None

**3. Which statement best describes your feelings about CATS bus service?**

- 1 I would like to ride the bus more often.
- 2 I ride the bus and it meets my needs.
- 3 I prefer not to use CATS but sometimes I have to.
- 4 I don't like using CATS buses.
- 5 No opinion/Never used the service.

**4. Where do you live?**

- |  |   |
|--|---|
| <input type="checkbox"/> 1 Bristol         | <input type="checkbox"/> 9 Manchester       |
| <input type="checkbox"/> 2 Canadice        | <input type="checkbox"/> 10 Naples          |
| <input type="checkbox"/> 3 Canandaigua     | <input type="checkbox"/> 11 Phelps          |
| <input type="checkbox"/> 4 East Bloomfield | <input type="checkbox"/> 12 Richmond        |
| <input type="checkbox"/> 5 Farmington      | <input type="checkbox"/> 13 Seneca          |
| <input type="checkbox"/> 6 Geneva          | <input type="checkbox"/> 14 South Bristol   |
| <input type="checkbox"/> 7 Gorham          | <input type="checkbox"/> 15 Victor          |
| <input type="checkbox"/> 8 Hopewell        | <input type="checkbox"/> 16 West Bloomfield |

5. *Please tell us what specific changes to CATS service might encourage you to start riding the bus or ride it more often. For example, would you be more likely to use the bus if there were more frequent service, weekends or evening service, better information about the service, etc.*

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. *Do you have access to an automobile?*

<sub>1</sub> Yes

<sub>2</sub> No

7. *Is there anything else that you would like to tell us about public transportation services in Ontario County?*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*If you would like to be added to the CATS mailing list, please fill out the following section:*

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/Town: \_\_\_\_\_

Email: \_\_\_\_\_

Mail to: CATS Survey  
c/o Ontario County Planning Department  
20 Ontario Street  
Canandaigua, NY 14424  
Fax to: (585) 393-2960