

Ontario County Requests Your Help Planning Bus Service!!!

PLEASE FILL OUT THIS BRIEF SURVEY & RETURN IT TO YOUR DRIVER TODAY!



Tell us about your bus trip in progress

1. Which CATS bus route are you riding now? _____ (Please be as specific as possible)

2. Where did you begin the trip you are making now? (Please be as specific as possible) _____ in _____
Street address or nearest intersection City / Villiage / Town

3 How did you get to the bus stop to board this bus?

- ¹ Walked (How many minutes? _____) ² Biked ³ Drove alone then parked
 ⁴ Was dropped off by friend, neighbor or relative ⁵ Rode in an agency van or other for-hire service ⁶ Rode a CATS bus and transferred to this bus
 ⁷ Other (Specify: _____)

4 When you get off this bus, how will you get to your destination?

- ¹ Transfer to another bus round _____ (which route) ² Walked (How many minutes? _____) ³ Biked
 ⁴ Drive a car, truck or motorcycle ⁵ Get picked up by friend, neighbor or relative
 ⁶ Get picked up by an agency van or other for-hire service ⁷ Other (Specify: _____)

5. What is the final destination of your trip? _____ in _____
Street address or nearest intersection City / Villiage / Town

6. What is the main reason for your trip today?

- ¹ Going to or from Work ⁶ Medical/Dental care appointment ⁴ Attending School/College (Name of School: _____)
 ² Going shopping ⁷ Personal business, recreation or social ⁵ Other (Specify: _____)

Tell us about your recent experience with CATS Do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	No opinion/ Don't know	Disagree	Strongly Disagree
I am satisfied with CATS service as is. No significant changes are needed.					
CATS runs on the days and at the times I need it.					
The routes go where I need to go					
The schedules are accurate and buses usually run close to posted times.					
CATS routes and schedules are easy to understand and use.					
The buses are safe, clean and comfortable.					
CATS drivers are courteous and helpful.					
Bus fares are reasonable given the service provided					

Tell us what we can do better What do you think about the following statements?

Statement	Definitely Yes	Maybe Yes	No opinion/ Don't know	Maybe No	Definitely No
I would prefer if all bus stops were posted with signs at specific locations.					
I need better connections with RTS buses to Rochester and Monroe County.					
I would like to have information and schedules available via the Internet.					
I would be willing to pay a higher fare if CATS buses run more frequently.					
I would be willing to pay a higher fare if CATS run later at night or on weekends.					
I would be willing to pay a higher fare if new destinations are served					

Where do you want CATS to go that it doesn't now? _____ (Please be as specific as possible)