Office of Sheriff
County of Ontario

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Philip C. Povero
Sheriff

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Undersheriff

The Ontario County Sheriff's Office utilizes a community notification system called Hyper-Reach®. This system enables us to call all land-line phones in any given geographic in Ontario County at a rate of approximately 10,000 calls per hour. We have used this system to notify residents of water main breaks, missing persons, emergency situations and others.

In the last few years, more and more households have been switching over from traditional land-line or hard wired phones, to digital and cellular telephones as their sole means of voice communications. The data base utilized by the Hyper-Reach® system does not have access to cellular and some digital phone numbers. Therefore, if you have only a cellular or digital (VoIP) phone, we are making available to you the ability to register your telephone number with our office. In the event of an emergency in your area this will allow us to contact you. Please remember, if you change your phone number the only way we would know this is if you change your information in our system.

In addition to cellular and digital phones, you may also register your phone number if you utilize a TTY/TDD as your primary means of communication. We may have your phone number in our system but we would not know that we should be using TTY/TDD protocols to communicate with you.

You can register your telephone number and/or TTY/TDD information on-line at http://www.hyper-reach.com/comsignup.jsp?id=11322 or by going to our website http://www.co.ontario.ny.us/sheriff/ and clicking on the Hyper-Reach Registration about half-way down the left side of the page.

Stephen DeChick
9-1-1 Director